



Silent Valley Club, Inc

**46305 Poppet Flats Road
Banning, CA 92220
(951) 849-4501
(951) 849-2527 Fax
www.silentvalleyclub.com**

RENTAL CONDITONS (subject to change without notice)

Alternate Terms and Conditions may be in effect for certain rental vehicles, dates, offices, events and uses

Requirements:

- Renter **must** be a minimum of 18 years of age and must have a major credit card and adequate identification.
- Renter **must** be a minimum of 18 years of age and must have a valid driver's license.

Silent Valley management reserves the right to deny service to anyone deemed a credit or security risk.

Rates, Security Deposit and Rental Payments:

- Rates are subject to change. Rates are not guaranteed until the reservation is confirmed and a security deposit is made.
- Rental payment and tow fee can be paid in advance or upon arrival. No refund given for late arrival or early return of Rental Trailer. Rental fees can be paid by major credit card, check, money order or cash. (Except Resale Guest-credit card only)

Security Deposit:

- The security deposit is a verification and pre-authorization of available funds on your credit card in the amount of \$300. The pre-authorization is reversed at the time of return.
- The security deposit **must** be made with a major credit card. ATM/Debit/Check Cards are not accepted.

Contract/Rental Agreement:

- Contract/Rental Agreement **must** be completed before occupying Rental Trailer. Contract/Rental Agreement must be filled out before 3pm at Silent Valley Administration Office. After hours registration for Rental Trailers subject to \$100 Administration fee.

Pet Policy:

- **No pets** are allowed in Rental Trailers except for designated "Pet Friendly" units. A fee **will be** charged for any pets found in non-pet trailers.

Changes and Cancellations:

- Prevailing rate will apply for any changes to the original reservation.
- Change or Cancellation made within one week of arrival or No Show is subject to \$150 Fee.

Rental Trailer Key Pick Up and Return:

- Rental Trailer Pick up Time is *after 10 am* based on trailer readiness. Key will be available in Administration Office upon arrival.
- Renters **must** return occupancy of Rental Trailer and key to Administration no later than 3pm on departure date.
- Any extensions of stay **must** be approved by Administration.
- Rental Trailer **must** be returned in clean condition. Cleaning fee of \$50 or more per hour may apply.

Business Hours:

8:30am to 4:30pm daily. Closed New Year's Day, Thanksgiving Day, Christmas Eve, Christmas Day.